

Resident Rights Bingo Activity
Long-Term Care Learning Activity

Item	Description
Objective:	Surveyor will identify the resident right used in the scenario, as identified in the Long-Term Care (LTC) requirements.
Materials Needed:	BINGO cards, poker chips, or object to mark terms, scenarios, student access to Appendix PP, §483.10 Resident rights, §483.12 Admission, transfer and discharge rights, and §483.13 Resident behavior and facility practices.
Total Time for Activity:	30 minutes (*Activity times are highly dependent on class size and dynamics. The time given is approximate.)
Prior to Class:	Print the Resident Rights BINGO cards on card stock if available.

Step:	Preceptor Instructions:	Activity Time:
1.	Distribute one BINGO card to each surveyor. Explain the activity. Rules: A BINGO can only be across a row or down a column.	5 min.
2.	Use the Resident Rights scenarios. Begin with any Resident Right, read the scenario, but do not tell players the right you are defining.	N/A
3.	Place a check mark beside each term as you read them.	N/A
4.	Players identify the correct right that matches the scenario and places a poker chip over the term. Play the game until a player calls "BINGO."	15 min.
5.	When a surveyor calls "BINGO," verify that the surveyor marked only the rights for the scenarios you read by reading back the rights checked on the Resident Rights Scenario List and asking the surveyors to call out the right.	5 min.
6.	Debrief by reading any scenario you may not have read and asking the surveyors to respond with the Resident Right.	5 min.

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BINGO Scenario List

<input checked="" type="checkbox"/>	Right	Scenario
	F175 Married Couples	Mrs. Bush lives in the South Wing and her husband lives in the West wing. They want to live in the same room and their payment source is Medicaid.
	F208 Admission Policy Rights—facility must not require residents or potential residents to waive their rights to Medicare or Medicaid	Mrs. Nelson was a private pay resident when she entered the nursing home two years ago. She has currently has reached a point in which her financial resources are running out. She asked the Social Services Director (SSD) how she can apply for Medicaid. The SSD responded that she could not apply for Medicaid because she signed a document waiving her rights to Medicaid.
	F167 Right to examine survey results	Mrs. Cheney wanted to read the last Statement of Deficiencies report from the recent recertification survey, and she found a sign posted on wall in the lobby that stated the report can be found in the business office. She then asked the Business Office Manager to see the report. The Business Office Manager said Mrs. Cheney could see the report after she signed a log.
	F151 Right to exercise rights	Mr. Clinton was a member of a local Greenpeace chapter before he was admitted to the nursing home. He heard about an upcoming protest rally and wanted to participate with his group. Mr. Clinton asked the administrator for a leave of absence from the nursing home for the event. He had arranged for his own transportation. The Nursing Home Administrator would not grant his request as he thought it would not be good for the nursing home’s image. He had the resident involuntarily committed on the morning of the event.
	F176 Right to self-administer drugs	Mrs. Trump, who was alert and oriented, asked the Director of Nursing (DON) if she could keep her asthma inhaler in the nightstand at her bedside. The interdisciplinary team assessment indicated that she was capable of safely administering her own inhaler medication. However, the charge nurse would not let Mrs. Trump keep her inhaler at the bedside because the bedside nightstand was not locked.

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<input checked="" type="checkbox"/>	Right	Scenario
	F205 Right to bed hold policy upon transfer	Mr. Carter is a Medicaid beneficiary. He is admitted to the hospital for repair of his broken hip. He was not notified in writing how long the nursing home will hold his bed, and he would like to return to his same room.
	F169 Right to work	Four months ago, Mrs. Rumsfeld asked the activities staff for something useful to do. She was assigned the task of helping to pour resident beverages in the dining room at lunch and dinner. At first she didn't mind doing this, but now she is tired of doing this every day. She mentioned this to the activities staff, who replied, "We don't have enough help, and the other resident's won't get their choice of beverages if you quit." Mrs. Rumsfeld receives no pay for this and her care plan does not reflect this.
	F156 Right to be informed of rights in the language the resident understands	Mrs. Innocent speaks only Creole and French and cannot understand English. The Social Worker explained information about advance directives to her in English and had Mrs. Innocent sign an advance directive form written in English. An interview revealed the resident did not understand what she was signing.
	F164 Right to privacy and confidentiality	Mrs. Powell is totally dependent in care. The nurse is changing a pressure ulcer dressing on the resident's coccyx area while the resident is in bed. Her curtain is not drawn and the bedroom door is open. Her entire body is exposed. Her roommate is present in the room.
	F174 Right to have reasonable access to use of a telephone where calls can be made without being overheard	Mrs. Smith is talking on a pay phone next to the nurses' station. There are three nurses within hearing distance of the resident. This is the only phone available on the unit where Ms. Smith lives.
	F203 Admission, transfer and discharge Rights—Notice before transfer	Mrs. Blair was admitted to a hospital-based Skilled Nursing Unit (SNU) eight days ago as a Medicare Part A resident. She was verbally told by the Social Worker that she would be discharged in two days. She did not receive a written discharge notice. She does not feel her condition has improved enough, and she is not ready to leave.

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	F172 Access and visitation Rights	Mrs. Harris is sad because she hasn't seen her favorite nephew for the past four months. Her nephew lives 70 miles away and is a nursing home abuse trial lawyer. Every time her nephew calls or tries to visit, he is told that his aunt is tied up with an activity or receiving care. Mrs. Harris suspects that the nursing home is trying to keep her nephew away.
	F151 Right to exercise rights	Mr. Young wants to register to vote, since he moved to a new county. He asked the Social Services Director for information on how to do that. Her response to Mr. Young was that he cannot vote now that he lives in a nursing home.
	F155 Right to refuse treatment	Mr. Walker has been losing weight to the extent that he would now require a tube feeding to correct his nutritional problem. He has end-stage dementia and cannot give informed consent. He has an advance directive that indicates that he does not want a feeding tube. The facility staff had Mr. Walker sign a consent form for a tube feeding insertion. He has not been adjudicated mentally incompetent.
	F201 Transfer and discharge rights	Mr. Reno received his first notice for discharge from the nursing home effective in two weeks. The reason for discharge is that the nursing home is renovating the floor he lives on and there is not enough space to move him to another room in the facility. Mr. Reno's payment source is Medicaid.
	F170 Right to send and receive mail promptly that is unopened	Mrs. Lee writes and receives letters from the governor's office frequently. Each time she receives a letter from the governor's office, the envelope was already opened. Mrs. Lee has not given the facility previous permission to assist with opening her mail.
	F153 Right to access all records, including clinical record	Mrs. Hunt told the Business Office Manager that she wanted to review her clinical record. The office manager replied, "You'll have to fill out a written application to the company risk manager, along with a \$50 application fee, and he will decide if you can look at your record or not."

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	F152 Right to exercise rights, rights of adjudicated and non-adjudicated residents	Mrs. Grey has a court-appointed guardian because she is not mentally competent to make health care decisions. The facility made her sign a consent form for an x-ray to rule out a possible fracture. Her guardian was unaware of the situation.
	F165 Right to voice grievances without discrimination or reprisal.	Mrs. Jones complained to the Director of Nursing (DON) that her evening Certified Nursing Assistant (CNA) told her to urinate in her bed when she asked her to help her to the bathroom because she was too busy to take her at that time. This occurred on several occasions. As a result, the staff began insisting that Mrs. Jones put on an adult incontinent brief during the evening shift, much to her protests. Mrs. Jones was continent of bowel and bladder but needs some assistance to transfer. She became very upset over this and decided to make a complaint to the State Agency.
	F162 Limitations or charges to personal funds	Mr. Hillary just received his quarterly trust fund statement from the nursing home. He reviewed it and found that they deducted funds from his account for generic personal hygiene items such as denture cleaner, facial tissues, and shaving cream. His payment source is Medicaid.
	F159 Right to manage personal funds	Mrs. Glenn went to the business office to find out about her trust fund account balance and to withdraw some spending money. She was told by the staff that she could not do this until the Nursing Home Administrator returns from his vacation because only he can give permission for residents to make withdrawals from their trust fund accounts.
	F156 Right to be informed	Mr. Gates wanted to call the Ombudsman to discuss a concern. He wheeled himself throughout the nursing home trying to locate the posted name, address, and phone number of the Ombudsman. He could not find it. He then asked the DON for the information and she told him that the resident was not allowed to have that information.
	F221 Right to be free from physical restraints	Mrs. Thomas complained that she could not get out of bed at night to go to the bathroom, because the staff put up full side rails. She is independent in ambulation and toileting.

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BINGO Cards

	B	I	N	G	O
1	Right to privacy and confidentiality	Right to be free from restraints	Access and visitation rights	Rights of married couples	Right to management of personal funds
2	Right to personal property	Right to work	Right to choose an attending physician	Admission policy rights	Limitations or charges to personal funds
3	Right to be fully informed of health status	Right to voice grievances	Telephone communication rights	Right to refuse medical treatment	Right to exercise rights
4	Examination of survey results rights	Right to be free from abuse and neglect	Notice of rights and services	Right to self-administration of meds	Right to orientation to transfer
5	Competency rights	Transfer/Discharge Rights	Notice of bed hold policy upon transfer rights	Mail communication rights	Right to access clinical record

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3	Right to be fully informed of health status	Right to be free from abuse and neglect	Notice of rights and services	Right to work	Right to exercise rights
4	Notice of bed hold policy upon transfer rights	Transfer / Discharge Rights	Examination of survey results rights	Rights of married couples	Right to management of personal funds
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2	Right to personal property	Mail communication rights	Notice of bed hold policy upon transfer rights	Rights of married couples	Right to access clinical record
3	Right to be fully informed of health status	Right to voice grievances	Right to orientation to transfer	Right to refuse medical treatment	Right to exercise rights
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